Internet Explorer not loading the web interface

Affected version(s): all

Problem

Accessing the web interface is not possible, after the login there is no progress, or you get an error message about javascript before the login.

Root Cause

It is possible that the browser security settings are set to "high". The web interface requires executing javascript, which is not allowed by the default settings for "high".

Solution

You can change the "high" setting to enable javascript execution, or lower it to "medium-high":

1. Use "Custom level" and enable javascript by scrolling down to "Scripting" and set "Active Scripting" to "Enabled" or "Prompt"
2. Internet Options -> Security, select "medium-high"

Related articles

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