[Fixed] Documentconverter fails after hotfix-4932

Affected version(s): 7.8.4-rev46

Problem

After installing Patch 4932 the Documentconverter fails to start.
This a workaround is available to solve this until an emergency fix is delivered by Open-Xchange.

Workaround

Please use the following code to prevent the issue / to use the workaround:

Workaround

```
ln -nfs /opt/open-xchange/osgi/bundle.d/com.openexchange.config.lean.ini /opt/open-xchange/documentconverter
/osgi/bundle.d/
systemctl restart open-xchange-documentconverter-server
```

On RHEL6/CentOS6 without systemd

Workaround

```
ln -nfs /opt/open-xchange/osgi/bundle.d/com.openexchange.config.lean.ini /opt/open-xchange/documentconverter
/osgi/bundle.d/
service open-xchange-documentconverter-server restart
```

Solution

Open-Xchange provided a fix with patch 4973, Open-Xchange Documentconverter 7.8.4-rev9. Please update.

See also the following Patch Release Notes.

Related articles

Content by label

There is no content with the specified labels