Android calendar sync with Exchange Active Sync is not working

Affected version(s): all

Problem

Synchronization with an Android phone over Exchange Active Sync (EAS) is working for emails and contacts but not calendar entries. This seems to be a common problem with all kind of phones, versions and EAS servers.

Solution

First delete the EAS email profile on the phone, after that you have to delete the calendar cache:

Settings -> Applications
Select the "All Applications" tab
Search for the calendar and select it
Scroll down and select "delete cache"
Recreate the profile

Related articles

- Mail Sync does not work anymore using EAS / Internal server error / Range too big error
- CalDAV: Apple macOS calendar does not retain standard alerts settings
- Unable to open new text or presentations from template on Android 9
- Only recent mails synchronized with EAS
- Android calendar sync with Exchange Active Sync is not working