

How to send an encrypted email to Open-Xchange Support

This article describes how to send an encrypted email to Open-Xchange Support.

Concern

You are in contact with the Open-Xchange Support and would like to send encrypted data to avoid sending confidential data unencrypted through the internet.

Solution

In case your e-mail client supports PGP you can send encrypted data to <support AT [open-xchange.com](mailto:support@open-xchange.com)> by using the public Key **0xF4715FA7**. You may either import the key from public key servers or from this article.

Important: Please don't use our old key **0x51E6AA1C** any more. This one has been revoked.

Please encrypt the whole mail including all attachments instead of every attachment separately.

The key data is:

```
pub rsa4096 2020-01-10 [SC] [expires: 2030-01-10]
FCBD D5C3 2CEF 3C8D FD4C F2F8 7F89 A47E F471 5FA7
```

-----BEGIN PGP PUBLIC KEY BLOCK-----

```
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==+3tP
-----END PGP PUBLIC KEY BLOCK-----
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