

# Updating to 7.10.5 or later - NO\_PUBKEY 12111537DFD4BCF6

**Affected version(s):** 7.10.5 or later

## Symptom

You are trying to update your Open-Xchange Appsuite installation to 7.10.5 (or later) and get an error message after adding the new repository:

```
Err:1 https://software.open-xchange.com/products/appsuite/7.10.5/backend/. InRelease
  The following signatures couldn't be verified because the public key is not available: NO_PUBKEY
  12111537DFD4BCF6
```

## Root Cause

With the release Open-Xchange 7.10.5 we also rolled out a new cryptographic key for package and repository signing, using future-proof cryptography and comply with upcoming platform requirements. In order to update packages from [software.open-xchange.com](https://software.open-xchange.com) it is mandatory to deploy and trust the updated public key.

## Solution

Install the new key, see [https://oxpedia.org/wiki/index.php?title=Importing\\_OX\\_Buildkey](https://oxpedia.org/wiki/index.php?title=Importing_OX_Buildkey)

**STATUS:** updated documentation

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## Related articles

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